

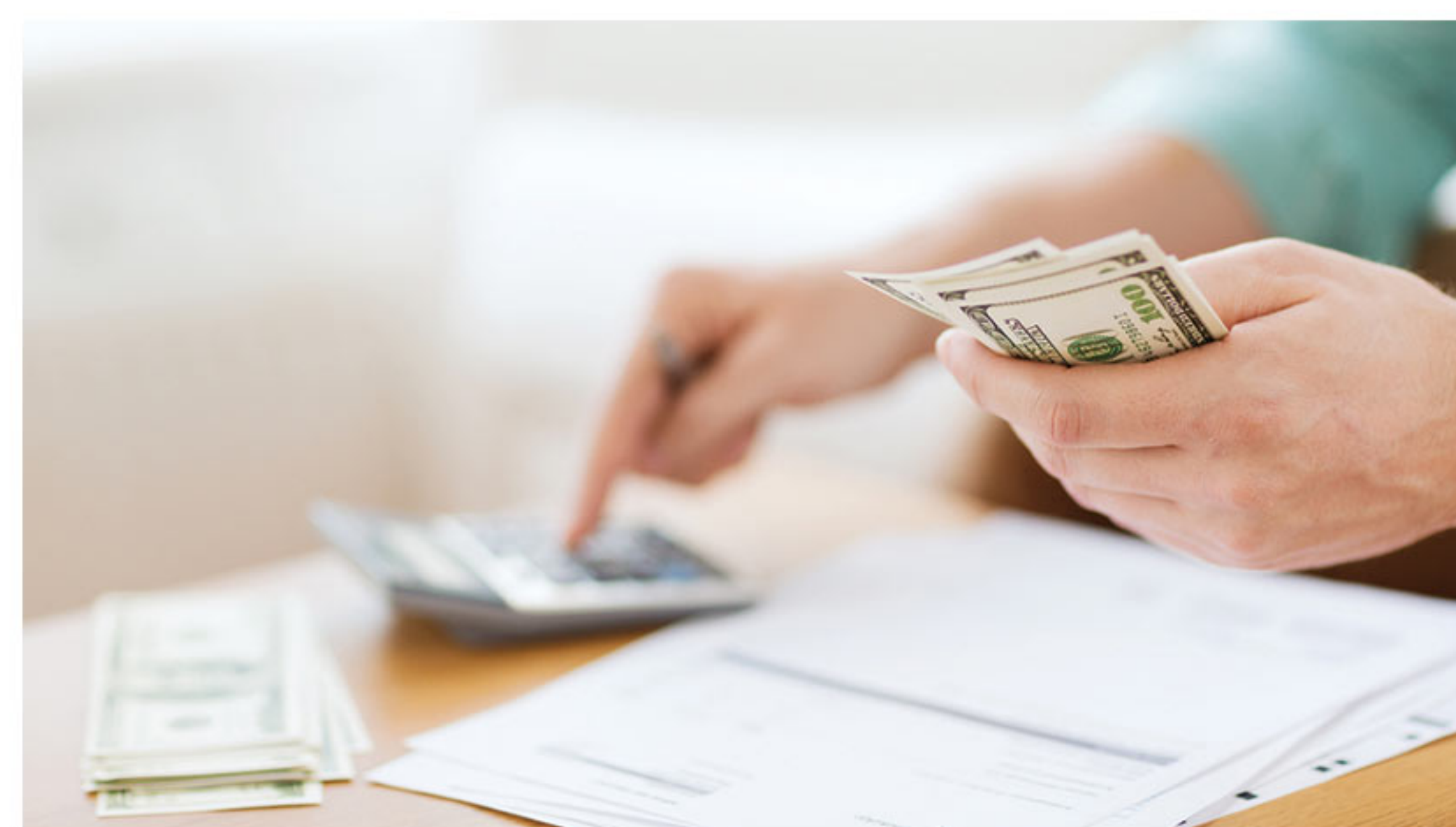
## Terms & Conditions

1. Automatic delivery customers of Ed's Garage, Inc. who use a minimum of 500 gallons per year are eligible to participate in the Service Plan. The customer agrees that this agreement will become void and non-refundable if the customer is not on the automatic delivery plan or if the account becomes past due. In the event that the property is sold, the service plan may remain in effect so long as the new owner signs up for the automatic delivery plan. The cost of the service plan will not be refunded.
2. Ed's Garage, Inc. will inspect the customer's heating equipment to determine in its sole discretion if the equipment is eligible for protection under the service plans. Ed's Garage, Inc. reserves the right to cancel this agreement if the equipment is not approved for coverage.
3. Ed's Garage, Inc. agrees to provide service as soon as possible. Service provided at times other than normal business hours will be invoiced at the appropriate after-hours billing rate. Ed's Garage, Inc., is not liable for damages caused by delays due to an act of god, flood, fire, extreme weather, terrorism, strike, government regulations, power outages or the unavailability of mechanics or parts.
4. This Service Plan does not cover the labor or parts required to repair any damage as a result of water, fire, acts of god, tampering or repairs made by any other contractor. It is also not cover damages including, but not limited to the following: (1) Customer neglect, insufficient fuel oil tank levels, insufficient boiler water levels, blown fuses, electrical problems and defective thermostats; (2) Noncompliance with local, state and federal laws and codes; (3) Heating of an unoccupied building or residence. Failure to have unoccupied house checked daily during below freezing weather may void this plan; (4) The complete mechanical failure of the boiler or furnace and associated equipment; (5) Congealed fuel related to outside storage; (6) Non delivery due to the use of supplemental heat sources.
5. This agreement will renew automatically on an annual basis upon re-inspection of the heating system. Payment by the customer represents acceptance of this agreement.
6. This agreement may be terminated at any time by Ed's Garage, Inc., (a) if service work is performed by anyone other than Ed's Garage, Inc., (b) if customer fails to comply with credit terms, (c) if working conditions are found to be dangerous or unsanitary, (d) if customer installs or attaches non-compatible devices to any system, or (e) if a customer discontinues oil service or deliveries. Ed's Garage, Inc. has the right to terminate this agreement at any time if it is determined that coverage of the customer's equipment is no longer practical due to age or obsolescence. In this case, the price of the service contract will be credited toward a system replacement sold and installed by Ed's Garage, Inc.

# Budget Payment Plan

**Eliminate the stress that comes from unpredictable, fluctuating winter heating costs!**

- ✓ Heating costs are divided into ten manageable payments due monthly from September to June
- ✓ Fixed payment amount calculated on previous usage history and a forecasted market price.
- ✓ Interest free payments
- ✓ Set it and forget it! Auto Payment available



**Ed's**  
**GARAGE** Inc.

**OIL HEATING  
SERVICE  
PLANS**



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**Ed's GARAGE**  
Canterbury, Ct.

*Burner Service*

**Home Heating**



## Annual Furnace Cleaning & Tune Up

Ensure your heating system is operating safely and efficiently with an annual cleaning and tune up. Performed by our fully licensed and expertly trained technicians, your furnace cleaning includes the following:

- ✓ A thorough tune up of your oil burner and all controls
- ✓ Complete brush and vacuum of your heating system and smoke pipe
- ✓ Lubrication of all working components
- ✓ Adjustments to ensure maximum operating efficiency of your burner
- ✓ Replacement of Nozzle, Fuel Pump Strainer and Oil Filter
- ✓ Inspection of your oil tank

### ESSENTIAL PLAN

\$295 + TAX

Automatic **Delivery**

Take the hassle out of heating your home! Our computerized system determines your optimal delivery date based on temperatures and usage.

Furnace Cleaning & **Tune Up**

One per contract year. Replacement of Nozzle, Oil Filter and Pump Strainer included at no charge.

24/7 Emergency **Service**

Rest assured knowing Ed's will be there 24/7/365 should you experience a problem with your heating system.

25% Parts & Labor **Discount**

Receive a 25% discount off all parts and labor.  
*Discount does not apply to replacements.*

*Breakdowns, repairs and after hours service calls can be costly. Be prepared for the unexpected with our service plans. With parts and labor coverage, a service plan can help lessen the financial burden of unforeseen repair costs!*

### PREMIUM PLAN

\$370 + TAX

Automatic **Delivery**

Furnace Cleaning & **Tune Up**

24/7 Emergency **Service**

50% Parts & **Labor Discount**

Receive a 50% discount off all parts and labor.  
*Discount does not apply to replacements.*

### WATER HEATER PLAN

Cleaning & **Tune Up**

Must be done in conjunction with the heating system cleaning & tune-up.

24/7 Emergency **Service**

20% Parts & **Labor Discount**

Receive a 20% discount off all parts and labor.  
*Discount does not apply to replacements.*