

## Terms & Conditions

1. Automatic delivery customers of Ed's Garage, Inc. who use a minimum of 500 gallons per year are eligible to participate in the Service Plan. The customer agrees that this agreement will become void and non-refundable if the customer is not on the automatic delivery plan or if the account becomes past due. In the event that the property is sold, the service plan may remain in effect so long as the new owner signs up for the automatic delivery plan. The cost of the service plan will not be refunded.

2. Ed's Garage, Inc. will inspect the customer's heating equipment to determine in its sole discretion if the equipment is eligible for protection under the service plans. Ed's Garage, Inc. reserves the right to cancel this agreement if the equipment is not approved for coverage.

3. Ed's Garage, Inc. agrees to provide service as soon as possible. Service provided at times other than normal business hours will be invoiced at the appropriate after-hours billing rate. Ed's Garage, Inc., is not liable for damages caused by delays due to an act of god, flood, fire, extreme weather, terrorism, strike, government regulations, power outages or the unavailability of mechanics or parts.

4. This Service Plan does not cover the labor or parts required to repair any damage as a result of water, fire, acts of god, tampering or repairs made by any other contractor. It is also not cover damages including, but not limited to the following: (1) Customer neglect, insufficient fuel oil tank levels, insufficient boiler water levels, blown fuses, electrical problems and defective thermostats; (2) Noncompliance with local, state and federal laws and codes; (3) Heating of an unoccupied building or residence. Failure to have unoccupied house checked daily during below freezing weather may void this plan; (4) The complete mechanical failure of the boiler or furnace and associated equipment; (5) Congealed fuel related to outside storage; (6) Non delivery due to the use of supplemental heat sources.

5. This agreement will renew automatically on an annual basis upon re-inspection of the heating system. Payment by the customer represents acceptance of this agreement.

6. In addition, the Service Plan includes the TankSure® Program which provides a corrosion protection agent to prevent corrosion in your tank, tank testing service, and the TankSure® Program Limited Warranty. An ultrasonic tank test will be performed by our technician before your tank can be accepted for enrollment in the TankSure® Program. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. We recommend that an annual test of your fuel tank be performed. If a tank leak occurs due to corrosion once you are on the program, if a tank leak occurs due to a manufacturer's defect, or if a non-leaking tank is identified for proactive replacement by the TankSure® Tank Analysis Software the Company will pay up to \$1,000 towards the replacement of your tank in accordance with the terms of the TankSure® Program Limited Warranty. A Warranty Certificate will be provided to you. Disqualifying tanks will receive a \$200 coupon for a tank replacement to be completed by Ed's Garage, Inc.

7. This agreement may be terminated at any time by Ed's Garage, Inc., (a) if service work is performed by anyone other than Ed's Garage, Inc., (b) if customer fails to comply with credit terms, (c) if working conditions are found to be dangerous or unsanitary, (d) if customer installs or attaches non-compatible devices to any system, or (e) if a customer discontinues oil service or deliveries. Ed's Garage, Inc. has the right to terminate this agreement at any time if it is determined that coverage of the customer's equipment is no longer practical due to age or obsolescence. In this case, the price of the service contract will be credited toward a system replacement sold and installed by Ed's Garage, Inc.



**Oil tanks wear from the inside out thus making it nearly impossible to predict when a tank is near the end of its life based on visual inspection alone. With the TankSure Program's Ultrasonic Testing, we can determine the thickness of your oil tank; giving you valuable insight into the condition of your tank.**

### Ultrasonic Inspection

✓ Our trained technicians use EPA approved, ultrasonic testing equipment to accurately determine the thickness of your oil tank. Tank legs, oil lines and fill pipes will also be inspected.

✓ Yearly testing is conducted at the time of your annual furnace cleaning. Testing allows for the proactive replacement of your tank thus avoiding dangerous leaks and costly clean ups.

### \$1,000 Replacement Warranty

✓ If your tank needs to be replaced while on the program, you will receive \$1,000 towards your replacement costs!

### Analysis & Monitoring

✓ Yearly testing results and other important factors unique to your tank will be analyzed and monitored year after year alerting you at the first signs of corrosion.

### \$200 Replacement Coupon

✓ Disqualifying tanks will receive a \$200 tank replacement coupon.



### 5% Insurance Discount

*Customers on the TankSure Program may be eligible for a 5% discount on their homeowners insurance! For more details, visit [www.plymouthrock.com/tanksure](http://www.plymouthrock.com/tanksure)*



# OIL HEATING SERVICE PLANS



Phone : 860-546-9492  
Fax : 860-546-2000



Email : [info@edsgarage.com](mailto:info@edsgarage.com)  
Web : [www.edsgarage.com](http://www.edsgarage.com)



P.O. Box 118  
Canterbury, CT 06331





Ed's GARAGE  
Canterbury, Ct.

Burner Service

Home Heating

## BUDGET PAYMENT PLAN

Eliminate the stress that comes from unpredictable, fluctuating winter heating costs!

- ✓ Heating costs are divided into ten manageable payments due monthly from September to June
- ✓ Fixed payment amount based on previous usage history
- ✓ Interest free payments

## Annual Furnace Cleaning & Tune Up

Ensure your heating system is operating safely and efficiently with an annual cleaning and tune up. Performed by our fully licensed and expertly trained technicians, your furnace cleaning includes the following:

- ✓ A thorough tune up of your oil burner and all controls
- ✓ Complete brush and vacuum of your heating system and smoke pipe
- ✓ Lubrication of all working components
- ✓ Adjustments to ensure maximum operating efficiency of your burner
- ✓ Replacement of Nozzle, Fuel Pump Strainer and Oil Filter
- ✓ Inspection of your oil tank

Add an ultrasonic tank test to your cleaning & tune-up!

**\$59.00** per tank



## ESSENTIAL PLAN

### Automatic **Delivery**

Take the hassle out of heating your home! Our computerized system determines your optimal delivery date based on temperatures and usage.

### Furnace Cleaning & **Tune Up**

One per contract year. Replacement of Nozzle, Oil Filter and Pump Strainer included at no charge.

### 24/7 Emergency **Service**

Rest assured knowing Ed's will be there 24/7/365 should you experience a problem with your heating system.

### 25% Parts & Labor **Discount**

Receive a 25% discount off all parts and labor. *Discount does not apply to replacements.*

### Ultrasonic **Tank Inspection**

The safety and integrity of your tank will be determined through an ultrasonic test. Qualifying tanks will receive a **\$1,000 future oil tank replacement payment**. Disqualified tanks will receive a \$200 coupon towards replacement.

## PREMIUM PLAN

### Automatic **Delivery**

### Furnace Cleaning & **Tune Up**

### 24/7 Emergency **Service**

### 50% Parts & Labor **Discount**

Receive a 50% discount off all parts and labor. *Discount does not apply to replacements.*

### Ultrasonic **Tank Inspection**

## WATER HEATER PLAN

### Cleaning & **Tune Up**

Must be done in conjunction with the heating system cleaning & tune-up.

### 24/7 Emergency **Service**

### 20% Parts & Labor **Discount**

Receive a 20% discount off all parts and labor. *Discount does not apply to replacements.*